

The U.S. Bankruptcy Court for the Central District of California (CACB) is the largest bankruptcy court in the United States. With jurisdiction over seven counties, the Central District covers approximately 40,000 square miles. The Central District is comprised of five divisions: Los Angeles, Northern, Riverside, San Fernando Valley, and Santa Ana. The Court serves the residents of Los Angeles, Orange, Riverside, San Bernardino, Santa Barbara, San Luis Obispo, and Ventura Counties. Learn more using the Court's interactive statistics at <u>www.cacb.uscourts.gov>Information>Interactive Statistics</u>.

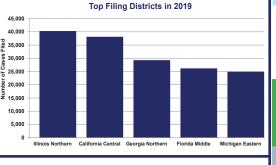
POPULATION	19,440,996
BANKRUPTCY FILINGS	38,148
Chapter 7	29,972
Chapter 11	389
Chapter 12	0
Chapter 13	7,786
PRO SE FILINGS	5,863

JUDGESHIPS

Authorized

Filled

Recall	(AA,	PC,	GM,	TD, F	RR)
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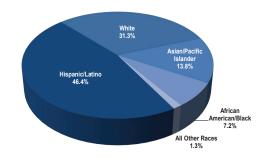


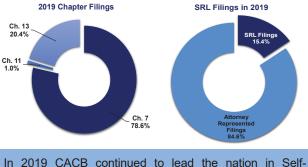
22

20

5

Race & Ethnicity Demographics July 1, 2019 Estimates





represented Litigants (SRL) filings. CACB SRL filings (5,863) were slightly higher (0.6 percent) than second ranked Eastern District of New York (5,828).

In 2019, CACB had the second-highest number of bankruptcy filings (38,148), behind the national leader, Northern District of Illinois (40,308), and before the third-ranked court, Northern District of Georgia (29,304).



U.S. Census								
County	Population Estimates July 1, 2019	Average Weekly Income 2019	Unemployment Rate 2019*					
Los Angeles	10,039,107	\$789	4.4%					
Orange	3,175,692	\$800	2.8%					
Riverside	2,470,546	\$609	4.2%					
San Bernardino	2,180,085	\$634	3.8%					
Ventura	846,006	\$747	3.6%					
Santa Barbara	446,499	\$654	3.7%					
San Luis Obispo	283,111	\$578	2.9%					
Central District Total	19,441,046	\$687.29	4%					

*Bureau of Labor Statistics 2019; an update from U.S. Census is expected September 2019



Providing access to justice and service to the public is one of the key issues highlighted by the Court's Strategic Plan. To this end, the Central District has adopted a number of programs aimed at expanding outreach, improving access to bankruptcy services, and informing the public of the Court's rules and procedures.



Chat Live! 9am-4pm PST

Twitter: In 2011, CACB began using social media to more widely educate and disseminate bankruptcy information to the public.

Call Center: The Court's call center handles a high volume of inquiries about e-filing and general information. During the 12-month period ending December 31, 2019, the Court received 78 calls per business day on average.



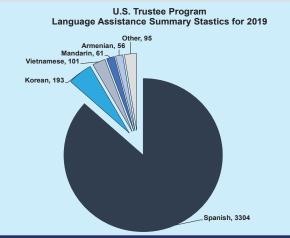
Live Chat: On the CACB Court website, debtors may send a chat message to a live representative. From January 1, 2019 to December 31, 2019, the system received a total of 2,539 chat requests, averaging approximately 10 chat requests per business day. Chat hours are Monday through Friday, 9 a.m. to 4 p.m. at www.cacb. uscourts.gov

DeBN: The Court uses an electronic noticing program which saves money, reduces paper waste, and improves communication with debtors. To date, more than 6,342 debtors have signed up for this cost-efficient program. <u>DeBN form.</u>

All figures, unless stated otherwise, reflect Calendar Year 2019



The U.S. Bankruptcy Court, Central District of California's (CACB) volume of self-represented litigants' (SRL) bankruptcy proceedings places additional demands on this Court. In 2019, a total of 64,103 SRL bankruptcy petitions were filed nationally, of which CACB accounted for over 9.1 percent with 5,863 SRL matters filed in its seven densely populated counties.



Non-SRL Cases Closed in 2019

2.0% Dismissed for Incomplete Filing

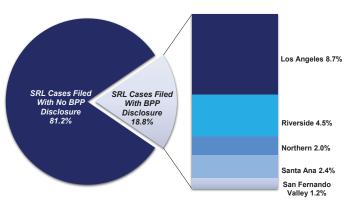
98.0%

2.0%

SRL filers create a great need for language assistance services. The high volume of non-English speaking individuals in the CACB region presents a challenge in providing Court accessibility and services, particularly for debtors without an attorney. In 2019, requests at meetings of creditors for foreign language interpretation services were made for over 27 different languages, with Spanish being requested most often.

SRL's are at a much higher risk of having filing dismissals.

Bankruptcy Petition Preparers (BPPs) Disclosed in SRL Bankruptcy Cases Filed in 2019



Some SRL debtors file bankruptcy with the assistance of non-attorneys called Bankruptcy Petition Preparers (BPPs), whose fees for preparing documents are limited by statute. Criminal instances of BPPs practicing law without a license. failing to disclose their involvement in the petition, and overcharging clients are all too common, to the detriment of many clients and their cases.

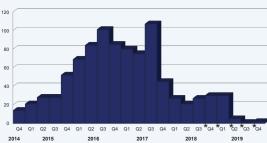


66.9%

SRL Cases Closed in 2019

33.1% Dismissed for Incomplete Filing

33.1%



eSR national software taken offline in 12/2017 due to forms obsolescence; Interim local eSR program installed and in use until Court converts to NextGen eSR in 2020

document filing deficiencies result in a dismissal. Based on case closings data for 2019, provided by the Administrative Office of the U.S. Courts, 33.1% of self-represented litigants had their cases dismissed for incomplete filing, while only 2.0% of represented debtors received incomplete

eSR: Available to SRL debtors through the CACB website, the eSR program enables users to prepare and submit chapter 7 petitions electronically - the usage of this feature declined in 2019 with only 38 cases being filed through eSR. The total number of chapter 7 bankruptcy cases filed in eSR has reached 930 since it was made available in September 2014.

Self-Help Desks: Due to the Central District's large number of low-income individuals in need of representation, each CACB division offers a self-help desk staffed by pro bono volunteer attorneys to provide legal services. In 2019, the self-help desks received nearly 3,700 visits from people considering bankruptcy and seeking legal advice.

Individuals Assisted by Help Desk in 2019



* Includes data from the Coachella Valley Clinic located at the Cathedral City Library.