

## NOTICE OF VIDEO AND TELEPHONIC APPEARANCE PROCEDURES FOR JUDGE DEBORAH J. SALTZMAN'S CASES

Due to the COVID-19 outbreak, Judge Saltzman has suspended her prior telephonic hearing procedures. **Except for chapter 13 confirmation hearings and as otherwise ordered by the Court, all hearings through the end of 2020 before Judge Saltzman will be conducted remotely using ZoomGov.** Hearing participants and members of the public may view and listen to hearings before Judge Saltzman using ZoomGov free of charge. Video and audio connection information for each hearing will be provided on Judge Saltzman's publicly posted hearing calendar, which may be viewed online at: <http://ecf-ciao.cacb.uscourts.gov/CiaoPosted/default.aspx> Individuals may appear by ZoomGov video and audio using a personal computer (equipped with camera, microphone and speaker), or a handheld mobile device (such as a smartphone). Individuals may participate by ZoomGov audio only using a telephone (standard telephone charges may apply). The audio portion of each hearing will be recorded electronically by the Court and will constitute its official record.

### Tips for a More Successful ZoomGov Court Experience

1. Test the video and audio capabilities of your computer or mobile device in advance of the hearing (i.e., at least one day in advance).
  - a. Click on the ZoomGov meeting link posting for the hearing and/or check your video and audio using the ZoomGov app.
2. If you intend to speak at the hearing, please find a quiet place from which to participate.
3. If you are connecting to the hearing using a wireless device, situate yourself in a location with a strong wireless signal.
4. Unless and until it is your turn to speak, please mute your audio to minimize background noise.

- a. If connected to ZoomGov audio by telephone, you can mute or unmute your connection by pressing \*6 on your phone.
5. When you first speak—and each time you speak after someone else has spoken—please say your name. This may seem awkward but is essential to making a good court record. The only part of the hearing being recorded is the audio. If a transcript is requested, it is sometimes difficult for the transcriber to know who is speaking.
6. If you are participating by video, try to avoid having a window or bright background behind you (a bright background can make you appear on video as a silhouette or shadow). If you cannot avoid the bright background, try using a desk lamp or other light source to brighten your face.
7. If you are participating by video using a personal computer, you may separately connect to the audio feed by telephone (for improved audio) using the call-in information provided for the hearing.
  - a. If you do this, please connect to the video feed first. In the ZoomGov app, you will be assigned a Participant Code. Use this code to associate your video and audio feeds.
8. If available, a headset-microphone often provides better sound quality for listening and speaking.
9. Participants and members of the public should at all times remember that although conducted remotely, these hearings are official court proceedings, and individuals should act accordingly.
  - a. If video is enabled, please wear suitable attire. A suit isn't necessary, but "business casual" would be appropriate.
  - b. ZoomGov permits the use of virtual backgrounds to safeguard your privacy. If you choose to use a virtual background, please avoid backgrounds that are offensive or distracting.
10. ZoomGov video participants are permitted to specify a display name. If using video, please specify your complete name to assist the Court in creating a record of the proceedings.