



UNITED STATES BANKRUPTCY COURT
CENTRAL DISTRICT OF CALIFORNIA
OFFICE OF THE CLERK

KATHLEEN J. CAMPBELL
Executive Officer
Clerk of Court

PUBLIC NOTICE

RE: COURT'S CALL CENTER IMPLEMENTED

In a continuing effort to better serve the public, the Court has established a Call Center that can be reached at the toll free telephone number **(855) 460-9641**. The Call Center handles calls from the public for the Court's Los Angeles, Riverside, Santa Ana, Northern, and San Fernando Valley divisions.

The new Call Center provides automated access to commonly requested information such as how to obtain free or low cost legal assistance, Court locations, attorney information, credit reporting and fraud, fee and check acceptance policy. The automated service is available 24 hours a day, 7 days a week. Call Center operators are available from 9:00 am to 4:00 pm, Monday through Friday, excluding federal holidays and other published Court closures.

Callers are also encouraged to continue using the Court's Voice Case Information System (VCIS) at **(866) 222-8029** to obtain free information and status of a bankruptcy case. This automated service is also available 24 hours a day, 7 days a week.

The Call Center represents another step forward in the Court's effort to improve customer service.

KATHLEEN J. CAMPBELL
CLERK OF COURT

12-024 (12/17/12)